

# CUSTOMER FEEDBACK & COMPLAINT FORM



At The Leisure Company we encourage our staff to 'Go the Extra Mile' for our customers. If you have recently been impressed with one of our staff members or programs or have any feedback (positive or negative) to help us improve our Customer Service, could you please spare a few minutes to complete this form. The Leisure Company values the feedback from all community members.

Please fill in your details below (Optional)

Company: \_\_\_\_\_

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

What was the nature of your involvement with The Leisure Company?



Did your experience with The Leisure Company meet your expectations?  Yes  No

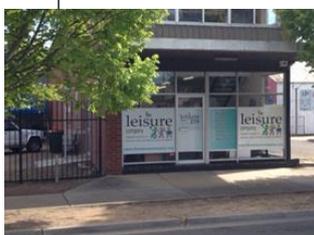


Please tell us about it?

Do you have any feedback on a staff member or program that could improve our services?



Do you have any other comments or suggestions on how to improve our services, information or facilities that we offer at The Leisure Company?



Would you recommend The Leisure Company to other members of the community?  Yes  No



Why?



Thank you for completing this form.

We will endeavour to make improvements based on your feedback.